OPSUS CLOUD SERVICES

Power Up. Power On.

CloudWave's OpSus Cloud Services are purpose-built for MEDITECH hospitals, and offer a suite of cloud-based solutions to meet a variety of needs. We've architected infrastructure platforms with leading edge, MEDITECH-certified technologies, and applied our operational expertise to create best practice solutions for running and restoring MEDITECH applications. Our OpSus services are designed to lessen operational complexity, achieve compliance, and enable hospitals to focus valuable IT resources on priorities and projects.

We understand that MEDITECH users demand a consistent level of service and performance from their MEDITECH system. Our OpSus Cloud platform is designed to maintain high performance throughout varying workload cycles, evolving application usage, and system growth. OpSus Cloud services are sustainable solutions that work for our customers today, tomorrow, and beyond.

Built on an optimized hybrid private cloud model, OpSus Cloud Services enable hospitals to leverage internal IT resources, improve end user experience, and increase effciency while providing secure, sustainable services at a predictable cost.

WHY CLOUDWAVE?

CloudWave has brought together a team of technology professionals with deep MEDITECH domain expertise and a commitment to excellence. Years of experience building, maintaining, and supporting MEDITECH systems for customers have earned our team a deep understanding of how to design and deploy technology platforms to yield the level of performance and reliability required by healthcare organizations.

Through our ongoing partnership, we are committed to collaborating with MEDITECH to develop and deploy technology architectures that enable customers to get the most from their MEDITECH system. Translating these architectures and best practices into a variety of delivery models to help our customers achieve Operational Sustainability is our mission.

Our OpSus Cloud Services combine proven design principles, best of breed technologies, and delivery expertise to bring solutions to the MEDITECH community that solve common issues and address a variety of needs.

CHOICES

CloudWave understands that every hospital is faced with unique challenges and opportunities. We have architected our suite of cloud-based solutions to offer flexibility and choice, while enabling customers to incorporate the benefits of cloud computing where it makes the most sense.

Our vendor-neutral stance leverages strong partnerships with leading technology vendors to ensure the best technology fit for our customers and MEDITECH. This independence allows us to build infrastructure platforms in our OpSus Cloud to meet a variety of customer needs and requirements.

SERVICE FIRST

CloudWave is built on our "Service First" philosophy. From the very first design discussion through the long-term operation and maintenance of the installed solution, the needs of our customers are our first priority.
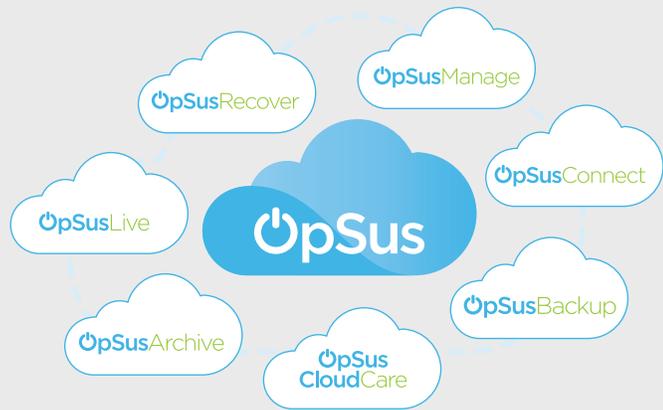
We are committed to our customers' long-term success. We stand behind every solution we design and deliver. CloudWave guarantees performance and reliability for each of our OpSus Cloud Services, and offers a variety of service levels to meet specific organizational needs.

SUSTAINABLE SOLUTIONS

OpSus Cloud Services are designed as solution "building blocks" for customers to incorporate into their overall long- and short-term MEDITECH strategy.

As hospitals grow and application needs change, OpSus services can help organizations easily adapt to meet evolving requirements.

CloudWave
Healthcare IT Solutions

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THE OPSUS SUITE OF SERVICES

OPSUS CONNECT is secure, fully-managed Internet support connectivity service for all versions of MEDITECH MAGIC, Client/Server, and 6.x. This dedicated, highly secure VPN connection enables MEDITECH to deliver software updates and support.

OPSUS LIVE, cloud-based Infrastructure as a Service for MEDITECH, is designed to simplify your daily operations while providing an excellent user experience to your internal customers. OpSus Live is an end-to-end solution for MEDITECH, including daily operations, systems maintenance, and a full disaster recovery solution.

OPSUS RECOVER provides secure, fully-managed disaster recovery services to the MEDITECH community that can be customized for a variety of configurations, Recovery Point/Recovery Time Objectives, and budgets.

OPSUS MANAGE is designed to help customers monitor and manage their core on-premise MEDITECH infrastructure. By applying the same monitoring technology we use in our OpSus Cloud Service data centers to the hospital environment, we enable customers to proactively manage their MEDITECH environment, monitor performance, identify and troubleshoot issues, and plan for growth. OpSus Manage monitors the core MEDITECH infrastructure, including physical and virtual server performance and capacity, storage performance and capacity, as well as network availability and performance.

OpSus Manage is available in a variety of service levels with options to measure end user experience, optimize performance, and provide proactive support services.

OPSUS ARCHIVE provides cloud storage services for healthcare data management. Whether for MEDITECH SCA, PACS, or Enterprise Archives, we deliver secure, highly available storage for managing the lifecycle of any healthcare data.

Our **OPSUS CLOUD SERVICES** are designed and operated by a team of MEDITECH technology professionals with extensive, hands-on experience designing, building, operating, and supporting MEDITECH environments.

Our **OPSUS PROJECT MANAGERS** oversee every implementation our Cloud Services teams perform. As the central point of contact for the project, the Project Manager communicates progress, coordinates logistics, and manages activities throughout the entire length of the project to ensure quality, on-time completion. Our goal is to make orchestrating even the most complex project transparent to our customers.

OPERATIONAL SUSTAINABILITY

CloudWave designed OpSus solutions to meet the individual needs and requirements of MEDITECH hospitals. We've assembled a team of the right resources with deep expertise to help hospitals maximize their MEDITECH investment and minimize their costs.

Every solution we offer is built to help our customers achieve Operational Sustainability. CloudWave knows that every healthcare organization is different, and we are proud to help customers reach this goal with a full array of choices for flexible, customizable, cloud-based MEDITECH solutions.

PARTNER WITH CLOUDWAVE

At CloudWave, we specialize in building expert solutions for MEDITECH and the healthcare enterprise. With the principle of Operational Sustainability at the core of every offering, you can be assured that the solution you select will meet the needs of your organization and your unique MEDITECH implementation. We view our customer relationships as partnerships. Our Technology Professionals work with you to take an innovative, holistic approach to design that takes into consideration your current state and future vision. This approach results in the creation of a solution that not only satisfy your immediate requirements, but positions you for long-term success.

For more information about our services, please contact your CloudWave Sales Team at 877-991-1991, or send an email to customersfirst@gocloudwave.com.

CloudWave offers a complete suite of services to provide customers with options for end-to-end MEDITECH and enterprise systems support and management.

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