OPSUS CONNECT

Internet Support Connectivity for MEDITECH

A KEY COMPONENT OF OPERATIONAL SUSTAINABILITY

CloudWave offers OpSus Connect, a fully-managed, secure, dedicated connection that enables MEDITECH to deliver support and updates for their products. The OpSus Connect service is used to support all MEDITECH software platforms - MAGIC, Client/Server, and 6.x. Using Cisco's Integrated Services Routing and firewall technologies, VPN routers in MEDITECH's data center utilize AES and 3DES encrypted tunnels and user authentication to securely connect with customers.

As an authorized MEDITECH Collaborative Solutions Provider, CloudWave is able to provide OpSus Connect as a full MEDITECH connectivity solution, including design, installation, maintenance, and upgrades as well as 7 x 24 x 365 monitoring and support. We work with MEDITECH to meet and exceed their specifications for both hardware and networks to ensure security, reliability, scalability, and performance.

ALWAYS-ON CONNECTION

CloudWave's OpSus Connect service is monitored and managed to ensure that customers have a fast, reliable, always-on connection to MEDITECH. A dedicated support connection is a requirement for MEDITECH software implementation, system troubleshooting, and product updates.

In addition, OpSus Connect provides MEDITECH's support team secure access to systems to assess capacity, performance, and configurations whenever needed.

SECURE

The OpSus Connect service is designed by MEDITECH and Cisco to comply with security regulations, including HIPAA and Sarbanes-Oxley. OpSus Connect uses Radius authentication, a method that requires and logs individual user authentication at the point of network access. Radius also requires each attempt to be associated with a MEDITECH Service Issue, and includes activity logging and encryption to add the highest level of control accountability, and security possible.

SIMPLE

OpSus Connect is a VPN connectivity solution designed by MEDITECH, and delivered as a service by CloudWave. This fully managed service includes the solution design, hardware, software, configuration, and ongoing support to establish and maintain a support connection to MEDITECH—for a low one-time set up charge and a small monthly fee.

A PROVEN SOLUTION FROM A MEDITECH COLLABORATIVE SOLUTIONS PROVIDER

CloudWave is proud to be a provider of MEDITECH Secure Connect Internet-based VPN connectivity. CloudWave has extensive experience collaborating with MEDITECH on solutions to meet customer needs, performing seamless implementations, and providing expert service delivery. Our commitment to MEDITECH, and to helping our customers achieve operational sustainability, serves as the foundation of everything we do.

For more information about our services, please contact your CloudWave Sales Team at 877-991-1991, or send an email to customersfirst@gocloudwave.com.

CloudWave offers a complete suite of services to provide customers with options for end-to-end MEDITECH and enterprise systems support and management.

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