

OPERATIONAL SUSTAINABILITY

Healthcare IT Solutions



At CloudWave, our mission is to deliver solutions and services for MEDITECH that help hospitals achieve Operational Sustainability. As system demands increase to meet compliance requirements and goals, and workflows become dependent on technology, end users require a consistent level of service and performance from their MEDITECH system. Designing resilient platforms that maintain high performance throughout varying workload cycles, evolving application usage, and system growth is the focus of CloudWave's expert team of Engineers and Technical Consultants.

Our extensive experience building, maintaining, and supporting MEDITECH systems for customers gives our team a deep understanding of the important role technology plays in the continuum of care. This knowledge is underscored by our commitment to developing architectures and delivery models to help our customers achieve Operational Sustainability.

UNMATCHED EXPERTISE

CloudWave has assembled a team of technical consultants and engineers with over 700 years of combined MEDITECH experience.

Our team has a rich background working with MEDITECH systems and applications in a variety of capacities. CloudWave fosters a collaborative environment, where each individual can contribute their unique perspective and experiences. The end result is the development of new architectures and solutions for MEDITECH in the cloud and in the data center, created by a team of technology professionals with deep MEDITECH domain expertise and a commitment to excellence.

CHOICES

CloudWave understands that every healthcare organization is unique, with individual technology needs and requirements. We also have a thorough knowledge of MEDITECH hardware and design requirements. Blending a solution that meets both the needs of the hospital and MEDITECH application requirements is CloudWave's specialty.

CloudWave maintains strong partnerships with leading technology vendors—including BridgeHead, Cisco, Citrix, Dell, EMC, HP, IBM, NetApp, Intel, Microsoft, and VMware—to provide the full array of MEDITECH-certified options to our customers.

CloudWave employs a truly vendor-neutral strategy to put the needs of our customers first.

SERVICE FIRST

CloudWave is built on our "Service First" philosophy. From the very first design discussion through the long-term maintenance of the installed solution, the needs of the customer are our first priority.

We are committed to our customers' success. We stand behind every solution we design and deliver.

SUSTAINABLE SOLUTIONS

Planning and good design are the foundation of every successful MEDITECH implementation. CloudWave has the technical talent and resources to create sound strategies for building a sustainable platform for MEDITECH.

Our **TECHNOLOGY CONSULTING** Services assess your current environment, and take a holistic approach to building new infrastructure into an existing environment. Identifying and addressing compatibility issues, outdated technology, and underperforming components help customers avoid potential problems and delays. Being able to anticipate the potential impact of building new systems into existing infrastructure saves time, money, and effort.

Our Technical Consultants also specialize in troubleshooting and remediation of underperforming MEDITECH systems. Our team has been recognized by MEDITECH, partners, and customers as a valuable pool of resources with the unique ability to identify and resolve complex technical issues in existing MEDITECH environments.

Our **TECHNOLOGY INTEGRATION** Services are designed to provide a seamless, expert implementation for your on-site MEDITECH infrastructure. Experienced engineers and consistent methodologies result in a rock-solid platform for MEDITECH. Our disciplined approach to performing infrastructure implementations means we deliver tested, validated, supportable solutions to MEDITECH for software delivery—on schedule.

Our Technology Integration team provides solutions from the data center to the desktop. We specialize in implementing and refreshing MEDITECH solutions, including storage, networking, virtualization, security, and virtual desktop infrastructure. We also have extensive experience preparing existing MEDITECH platforms for system upgrades and performing data migrations.

CloudWave offers **OPSUS CLOUD SERVICES** that are purpose-built for MEDITECH. We architect platforms with leading edge, MEDITECH-certified technologies, and apply our configuration and operational expertise to create best-practice implementations for running and restoring MEDITECH applications.

OpSus Cloud Services are designed to lessen operational complexity, achieve compliance, and enable hospitals to focus valuable IT resources on priorities and projects.

OPSUS LIVE, our managed Infrastructure as a Service for MEDITECH, includes daily operations, systems maintenance, and a full disaster recovery solution.

OPSUS RECOVER provides secure, managed disaster recovery services for MEDITECH that can be customized for a variety of configurations, Recovery Point/Recovery Time Objectives, and budgets.

OPSUS CONNECT is a fully-managed, secure, dedicated VPN connection that enables MEDITECH to deliver support and updates for all versions of their HCIS.

OPSUS MANAGE is a cloud-based monitoring and management solution for MEDITECH designed to help customers to monitor, maintain, and optimize their on-premise MEDITECH platform. Our OpSus Cloud Services are designed and operated by a team of MEDITECH technology professionals with extensive, hands-on experience designing, building, operating, and supporting MEDITECH environments.

OPSUS ARCHIVE provides cloud storage services for healthcare data management. Whether for MEDITECH SCA, PACS, or Enterprise Archives, we deliver secure, highly available storage for managing the lifecycle of any healthcare data.

Our **PROJECT MANAGERS** oversee every implementation our Technology Integration and Cloud Services teams

perform. As the central point of contact for the project, the Project Manager communicates progress, coordinates logistics, and manages activities throughout the entire length of the project to ensure quality, on-time completion.

CloudWave's **INFRASTRUCTURE SUPPORT** services provide the specialized single call support your hospital needs to effectively manage your multi-vendor MEDITECH environment throughout its lifecycle.

OPERATIONAL SUSTAINABILITY

CloudWave has designed solution offerings to meet the individual needs and requirements of MEDITECH hospitals. We've assembled a team of the right resources with deep expertise to help hospitals get the most value from their MEDITECH investment.

Our Technical Consultants can help you define your current state and create strategies to move your MEDITECH operations forward, leveraging technology and design expertise to improve performance and meet organizational goals.

Our Technology Integration Engineers are available to help you design, install, and configure your on-site systems to create an optimized platform for MEDITECH and enterprise operations.

Our OpSus Cloud team delivers hybrid private cloud services to meet specific user and organizational needs, whether they be related to performance, compliance, budget, resource allocation, or application deployment timeframes.

Every solution we offer is built to help our customers achieve Operational Sustainability. CloudWave knows that every healthcare organization is different, and we are proud to help our customers reach this goal with a full array of choices for flexible, customizable MEDITECH solutions.

PARTNER WITH CLOUDWAVE

At CloudWave, we specialize in building expert solutions for MEDITECH and the healthcare enterprise. With the principle of Operational Sustainability at the core of every offering, you can be assured that the solution you select will meet the needs of your organization and your unique MEDITECH implementation. We take an innovative, holistic approach to design that takes into consideration your current state and future vision. This approach results in the delivery of a solution that satisfies immediate requirements and positions you for long-term success.

For more information about our services, please contact your CloudWave Sales Team at 877-991-1991, or send an email to customersfirst@gocloudwave.com.



CloudWave offers a complete suite of services to provide customers with options for end-to-end MEDITECH and enterprise systems support and management.