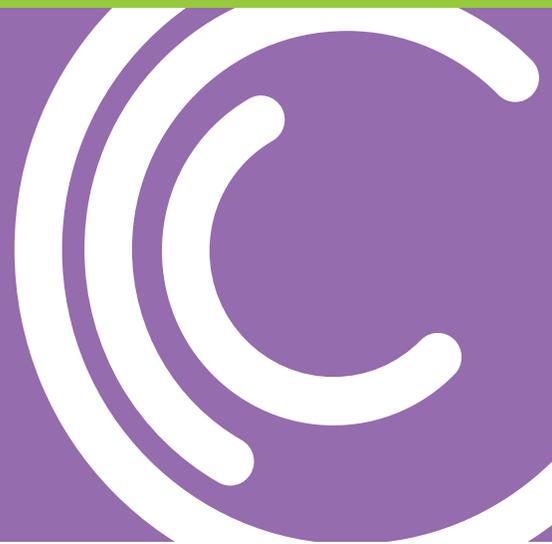# TECHNICAL CONSULTING

MEDITECH Expertise on Demand

THE RIGHT TECHNICAL RESOURCES, WHEN YOU NEED THEM

Different projects require different skill sets. It's not always practical to maintain diverse, specialized technology expertise on staff. When it comes to assessing, implementing, or optimizing MEDITECH platforms, CloudWave can provide the knowledge you need to keep your project on track. Many MEDITECH customers rely on the unique perspective, resulting from deep experience designing, operating, and maintaining systems, that we bring to each engagement.

CUSTOMIZED SOLUTIONS TO MEET YOUR NEEDS

Our Technical Consultants take the time to understand your organization's needs and what you are trying to accomplish. Our services are built around the unique attributes of your organization to provide real value as you work toward operational sustainability.

OUR PEOPLE MAKE THE DIFFERENCE

CloudWave's team of Technology Consultants bring extensive experience working in MEDITECH hospital data centers. In addition, they maintain technical certifications across a range of partners and technologies, including BridgeHead, Cisco, Citrix, EMC, HP, IBM, Microsoft, NetApp, and VMware. This combination of real-world MEDITECH experience and technical expertise results in individuals who have a unique understanding of MEDITECH and enterprise environments.

When on-site, our Consultants become part of your team, sharing in your goals and helping you achieve your vision. Many of our clients look at our Consultants as an extension of their own team. CloudWave continually invests in our technical teams to ensure they are experienced and trained in the latest technologies. We engage with our Partners and MEDITECH to participate in testing and development efforts, and have access to specialized, top-level technical resources for each MEDITECH-certified technology.

CloudWave Technical Consultants specialize in helping MEDITECH Hospitals with:

- **MEDITECH Infrastructure Validation**
- **Strategic IT Technology Planning**
- **MEDITECH Platform Migrations**
- **MEDITECH and Enterprise Virtualization Strategies**
- **High Availability Solutions**
- **Network Infrastructure**
- **Backup and Recovery, including ISB, IDR, MBI, MBF**
- **Disaster Recovery**
- **Network and Systems Security and Compliance**
- **Virtual Desktop Infrastructure (VDI)**
- **Performance Remediation & Intervention**

CloudWave
Healthcare IT Solutions

CONSULTING PORTFOLIO

Our team of experts delivers the following Consulting Services across a range of technology areas:

- Assessments
- Strategic Planning
- Optimization
- Remediation
- (Interim) Management/Technology Residency
- Technical Program Management
- Project Engineering

CHOICES

In technology, there's often more than one way to solve a problem or build a solution. CloudWave works with you to determine technology choices that make sense, and can provide insight and recommendations based on experience.

It's our practice to enable hospitals to explore technology directions before making a decision, rather than limiting you to a rigid set of recommendations. We help you weigh the pros and cons and evaluate influencing factors to arrive at a solution that is sustainable for your organization.

It's our job to set you up for success. Whether you're preparing for a migration, to MEDITECH 6.1x, looking at high availability solutions for mission = critical systems, or having concerns about your data center, CloudWave's Technical Consultants have the expertise you need to evaluate, plan and execute your IT strategy.

**Learn more at
www.gocloudwave.com/Technology-Consulting**

PROJECT DELIVERABLES

CloudWave's Technology Consultants provide thorough documentation of each project to provide a comprehensive report of the state and topology of your environment, options and recommendations, and specific changes or actions performed/suggested.

Our written documentation enables customers to thoroughly understand the state of their environment for the effective management and maintenance of the platform.

For more information about our services, please contact your CloudWave Sales Team at 877-991-1991, or send an email to customersfirst@gocloudwave.com.

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CloudWave offers a complete suite of services to provide customers with options for end-to-end MEDITECH and enterprise systems support and management.

CloudWave
Healthcare IT Solutions