



# Securing the Digital Future of Healthcare

CloudWave is a full-service cybersecurity and cloud services provider built exclusively to serve healthcare. We help hospitals protect patient care by integrating secure infrastructure, expertly delivered cloud services, and cybersecurity services.



Our roots are in healthcare IT infrastructure. For over a decade, we've built, operated, and supported resilient, high-performing technology platforms that power EHRs, empower users, and ensure uptime for more than 300 hospitals in North America and worldwide. Through this experience, we've gained a deep understanding of the systems, regulatory requirements, and risks that define healthcare IT today.

Today, CloudWave is bringing that knowledge into a new era, where operational resilience depends on reliable security. As cyberattacks become more targeted, compliance demands grow more complex, and hybrid environments create new gaps, hospitals need integrated solutions that are both secure and scalable. That's where we come in.

CloudWave delivers 24/7 managed cybersecurity services, expert-led risk advisory, and cloud services purpose-built for the demands of healthcare. Our team understands how to secure data and applications without disrupting clinical workflows—because we've been there. We offer a comprehensive approach to cybersecurity, IT, and cloud operations that helps healthcare organizations stay focused on care—while we keep them secure.

Technology is integral to patient care. From EHRs and imaging systems to medication dispensing and monitoring devices, every part of the healthcare ecosystem depends on reliable, secure technology.

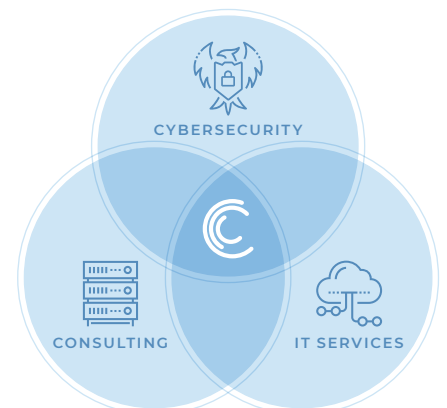
Cybersecurity in healthcare isn't just about firewalls and threat feeds—it's about ensuring a cardiac monitor stays online, an ER physician can access critical imaging, or a ransomware attack doesn't compromise lives or trust.

That's why CloudWave integrates cybersecurity into every layer of healthcare IT—from endpoints to the cloud and from policy to protection. We don't just manage infrastructure—we secure the entire digital healthcare experience.



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# Service Portfolio Overview

## CYBERSECURITY SERVICES

CloudWave's Cybersecurity Services are designed specifically for healthcare, combining 24/7 managed protection, expert-led advisory services, and deep healthcare IT knowledge to deliver practical, scalable security outcomes. Whether you're looking to offload the day-to-day security burden, test your resilience, or mature your risk posture, CloudWave enables your team to stay focused on care—while we focus on keeping your organization safe.

### Cybersecurity Advisory Services

CloudWave's seasoned cybersecurity advisory professionals specialize in offering personalized strategies to enhance cybersecurity resilience and mitigate potential risks.

Our advisory team helps hospitals identify and reduce risk through targeted services like incident response training, penetration testing, compliance assessments, and maturity modeling—each tailored to healthcare's regulatory and clinical realities.

### Managed Cybersecurity Services

CloudWave's 24/7 Managed Security Services, powered by Google SecOps, provide continuous protection for networks, data, and medical devices. Our SOC team detects, investigates, and responds in real time—helping you stay ahead of threats without straining internal teams.

- **Managed Security Services:** A holistic solution for monitoring, detection, and response for organizations of any size.
- **Medical Device Security Program:** Combines software, 24/7 monitoring, training, templates, and incident response.

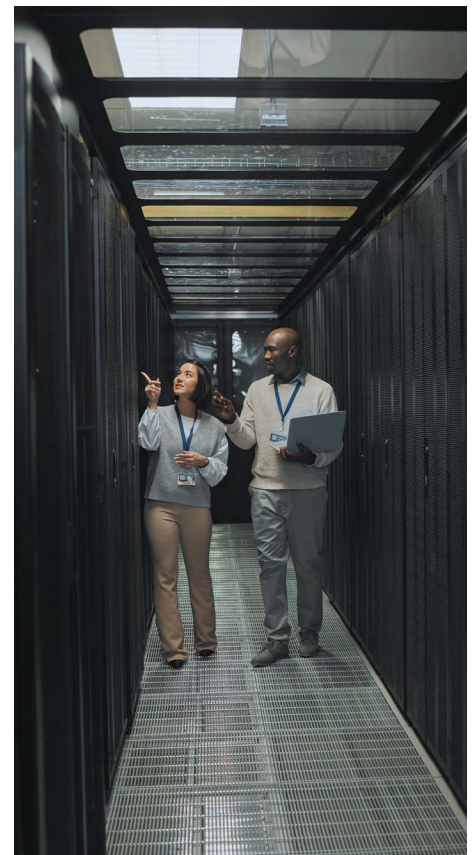
Our managed security services are monitored by our **Cybersecurity Tactical Operations Center**, powered by our expert team and Google Security Operations' AI-driven detection, automated workflows, with real-time incident response.

## IT SERVICES

CloudWave's IT Services are purpose-built to support the performance, resiliency, and scalability of multi-cloud healthcare computing environments. From infrastructure to technical consulting, our teams bring deep experience in designing, operating, maintaining, and optimizing critical health IT to ensure operational sustainability. Whether modernizing infrastructure, migrating to the cloud, or troubleshooting complex system issues, we help healthcare organizations build resilient platforms that keep pace with evolving demands—so they can focus on delivering care with confidence.

### Healthcare Cloud Services

CloudWave's cloud services are purpose-built for hospitals, delivering flexible, secure, and compliant solutions that reduce operational complexity and free internal IT teams to focus on strategic priorities. Whether hosting critical



systems, ensuring data protection, or building and integrating your cloud edge, we help healthcare organizations transform with confidence—without compromising control or performance.

Our **Cloud Hosting** solution offers fully managed Infrastructure-as-a-Service (IaaS), designed to simplify daily operations and support for mission-critical EHRs and enterprise applications. For organizations seeking the benefits of managed infrastructure while keeping hardware on-site, **Cloud Edge** brings the same operational model to the hospital data center—blending control with efficiency.

CloudWave also offers comprehensive data protection through **managed Disaster Recovery** and **Backup services**. Our Disaster Recovery service is fully managed and available in multiple recovery points and recovery time objectives, and includes testing to ensure data is valid and recoverable. Our Backup service includes daily operations, monitoring, and maintenance, freeing up the most valuable IT resource: time. To further safeguard against data loss and ransomware, our **Vault** solution delivers immutable cloud backups—preserving critical information with built-in resiliency.

Together, these services provide a foundation for scalable, secure, and resilient healthcare operations—while helping hospitals meet compliance requirements and reduce administrative burden.

### IT Infrastructure Services & Support

CloudWave's IT Infrastructure Services are built to support the complex, high-availability environments on which healthcare depends. We provide deep infrastructure expertise across on-premises, multi-cloud platforms—ensuring that hospitals can deliver care without interruption.

**CloudCare**, our 24/7 U.S.-based engineering support program, is designed for multi-vendor healthcare environments. CloudCare offers rapid diagnostics and incident resolution to keep mission-critical systems running smoothly.

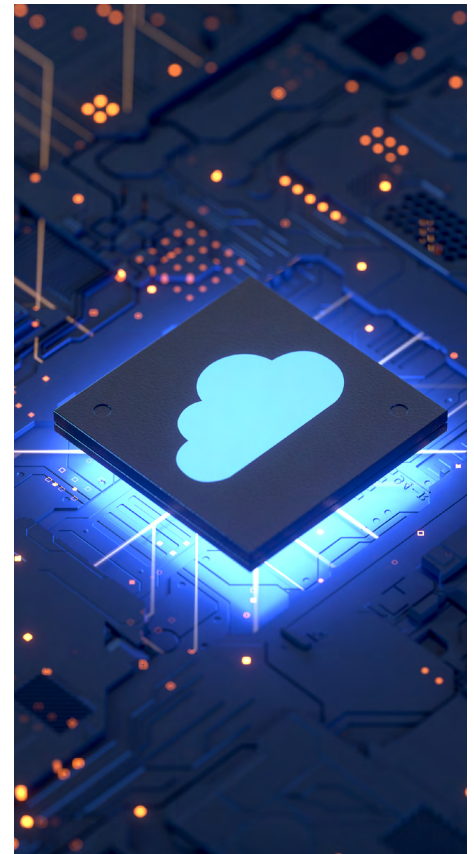
**CloudCare+** extends this coverage to include regular maintenance and patch management—minimizing risk from vulnerabilities while reducing the burden on internal teams.

Our infrastructure services also include system optimization, workload management, and architecture support tailored to the unique requirements of EHR platforms and enterprise applications. Whether ensuring uptime, improving scalability, or navigating a cloud migration, CloudWave's infrastructure experts are focused on one outcome: enabling seamless care delivery through reliable technology.

### TECHNICAL CONSULTING & TACTICAL ENGINEERING

CloudWave's consulting and engineering teams work hand-in-hand with hospitals to align IT strategy with clinical priorities. From high-level planning to hands-on implementation, we bring the technical expertise and healthcare fluency needed to make systems more resilient, secure, and efficient.

Our **technical consulting** services help healthcare leaders plan and prepare for the future. This includes developing an IT roadmap, designing and validating infrastructure, planning disaster recovery, and conducting cloud readiness

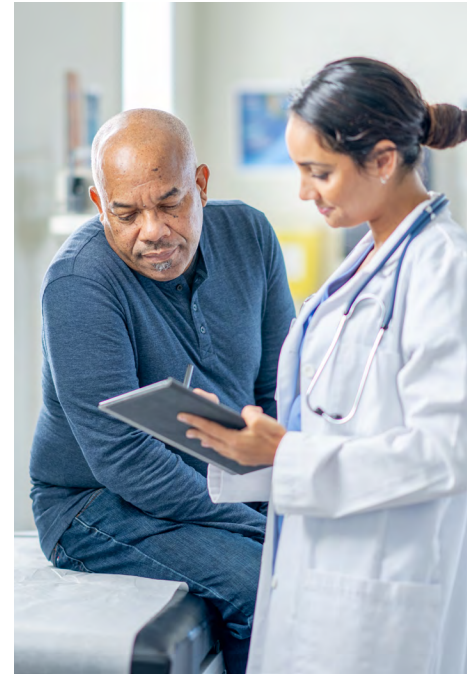


assessments. We collaborate closely with your teams to build solutions that align with business goals and clinical workflows, ensuring that investments in technology deliver measurable value.

On the **engineering side**, CloudWave provides tactical expertise to solve immediate challenges and optimize long-term performance. Our engineers are certified across AWS, Google Cloud Platform, Microsoft, Dell, Cisco, VMware, and more, and bring decades of real-world experience in complex healthcare environments. We support initiatives like cloud and platform migrations, backup and recovery validation, and DR testing—including full failover exercises to ensure continuity of care. When performance issues arise, we quickly diagnose and remediate root causes while building sustainable improvements into the environment.

We also offer a range of focused **technical assessments**—from network health checks and performance optimization to backup, security, and infrastructure validation. These engagements are tailored to validate platforms, uncover potential risks, identify inefficiencies, recommend remediation, prioritize improvements, and ensure systems are ready to support evolving demands.

Together, CloudWave's consulting and engineering teams deliver the technical depth and healthcare insight needed to modernize infrastructure, prepare for audits, and strengthen operational resilience—so hospitals can focus on care, not complexity.



## OUR PROMISE

At CloudWave, we understand that technology exists to serve healthcare's mission. Every system we host, every network we manage, and every security control we implement supports the delivery of exceptional patient care.

As the threat landscape continues to evolve, our promise remains clear: we are healthcare's steadfast partner, delivering the infrastructure, protection, and expertise needed to navigate an increasingly complex digital world. In a setting where every second matters and every system must be secure—CloudWave delivers peace of mind.

**LEARN MORE AT [gocloudwave.com](https://gocloudwave.com)**

### **About CloudWave**

*CloudWave is a full-service cybersecurity and cloud services provider exclusively for healthcare. Protecting over 300 hospitals and health systems, CloudWave delivers end-to-end solutions combining secure hosting, IT operations, and 24/7 threat detection. Services include managed security, risk and compliance, disaster recovery, and cloud optimization—all with a healthcare-first approach. Powered by AI-driven security operations and supported by U.S.-based Network and Cybersecurity Tactical Operations Centers, CloudWave provides healthcare organizations with a cyber-ready foundation for safe, uninterrupted patient care.*