



## Safeguarding Patient Care: Emanate Health Adopts Cloud Hosting for Enhanced EHR Security

A cybersecurity incident became a harsh reality for CIO Dan Nash in 2019.

In January 2019, Emanate Health's on-premises data center experienced a cybersecurity event. At the time of the incident, the hospital was self-hosting its MEDITECH EHR. Disaster was declared.

Located roughly 20 miles east of Los Angeles, Emanate Health is the largest nonprofit healthcare provider in the San Gabriel Valley. Through three hospitals, Inter-Community Hospital, Queen of the Valley Hospital, and Foothill Presbyterian Hospital, the health system serves more than one million people in California. US News & World Report ranked Emanate Health as a high-performing hospital for diabetes, hip fractures, and strokes.

A cybersecurity incident can cause a hospital to lose hundreds of thousands of dollars per hour when business and clinical processes stop moving. More importantly, it also risks patient safety. A recent lawsuit over the loss of life due to a cybersecurity incident has become a daily worry for many CIOs.

"Patient safety was my topmost priority," Nash explained. "We needed our EHR to reside in a secure environment so that our patients would remain protected, and our clinicians could continue to provide care."

As an infrastructure-as-a-service (IaaS) solution specifically built for healthcare, Cloud Hosting includes fully managed compute, storage, archiving, backup, security, and systems

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CloudWave offers a complete suite of services to provide customers with options for end-to-end EMR/EHR, imaging, and enterprise systems support and management.

management with built-in disaster recovery. Emanate's EHR would now reside in a hosted environment that exceeds all security and compliance requirements.

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In addition, Cloud Hosting would allow the hospital to transition from a significant capital expense to a predictable operational expense, saving the hospital money and allowing for on-demand resource scalability.

Cloud Hosting provides the peace of mind Nash needed and the assurance that patient care will continue in the event of another cybersecurity event.

Nash added, "Today, self-hosting an EHR can often be more expensive. After adding full-time employees, cybersecurity expenses, and other maintenance costs, it made more sense to let CloudWave take on the task. Now I can focus on other deliverables for the hospital."



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