



# Healthcare Cloud Services

## Power Up. Power On.

CloudWave's cloud services are purpose-built for hospitals, and offer a suite of solutions to meet a variety of needs. We've architected our private cloud platform with leading edge technologies, formed partnerships with leading public cloud providers, and applied our deep technical expertise to create best practice solutions for operating and restoring applications. Our cloud services are designed to lessen operational complexity, achieve compliance, and enable hospitals to focus valuable IT resources on priorities and projects.

We understand healthcare users demand a consistent level of service and performance from their systems. Our cloud platform is designed to maintain high performance throughout varying workload cycles, evolving application usage, and system growth. Our cloud services are sustainable solutions that work for our customers today, tomorrow, and beyond.

Built on a multi-cloud model, our cloud services enable hospitals to integrate data center cloud edge resources, leverage the public cloud, and utilize our private healthcare cloud, while improving end user experience and increasing efficiency with secure, sustainable services at a predictable cost.

## WHY CLOUDWAVE?

CloudWave has assembled a team of technology professionals with deep cybersecurity and operating expertise and a commitment to excellence. Years of experience building, maintaining, and supporting EHR systems for customers have earned our team a deep understanding of how to design, deploy, and secure technology platforms to yield the level of performance and reliability required by healthcare organizations.

We are committed to developing and deploying technology architectures that enable customers to get the most from their EHR. Translating these architectures and best practices into a variety of delivery models to help our customers achieve operational sustainability is our mission.

Our cloud services combine proven design principles, best of breed technologies, and delivery expertise to bring solutions that solve common issues and address a variety of needs.

## CHOICES

CloudWave understands that every hospital is faced with unique challenges and opportunities. We have architected our suite of cloud-based solutions to offer flexibility and choice, while enabling customers to incorporate the benefits of cloud computing where it makes the most sense.



## Committed to Your Success

CloudWave is built on our "Service First" philosophy. From the very first design discussion through the long-term operation and maintenance of the installed solution, helping customers meet their goals is our first priority.

We are committed to our customers' long-term success. We stand behind every solution we design and deliver. CloudWave guarantees performance and reliability for each of our cloud services, and offers a variety of service levels to meet specific organizational needs.

## THE HEALTHCARE CLOUD SUITE OF SERVICES

**CloudWave's Hosting** is managed Infrastructure as a Service designed to simplify your daily operations while providing an excellent user experience to your internal customers. Hosting is an end-to-end solution, including daily operations, cybersecurity, systems maintenance, and a full disaster recovery solution.

**Cloud Edge** delivers the same compute, storage, security, backup, recovery, and comprehensive infrastructure operations as Hosting – but on infrastructure residing in your data center.

**Disaster Recovery** provides secure, fully-managed disaster recovery services that can be customized for a variety of configurations, Recovery Point/Recovery Time Objectives, and budgets.

**Backup** is fully-managed Backup as a Service for the healthcare enterprise. Designed to alleviate the burden of performing, validating, and troubleshooting backups, Backup manages the protection of every mission-critical healthcare application in your environment.

**Immutable Backups** add another layer of protection from ransomware attacks to our Hosting, Cloud Edge, and Backup services. By leveraging secure, policy-driven retention controls and cloud-based storage targets, CloudWave can help your organization maintain an immutable, auditable copy of your data that keeps your data protected and your organization up to date with ever-changing cyber-insurance requirements.

**Our cloud services** are designed and operated by a team of technology professionals with extensive, hands-on experience designing, building, operating, and supporting healthcare IT environments.

**Our project managers** oversee every implementation our Cloud Services team performs. As the central point of contact for the project, the Project Manager communicates progress, coordinates logistics, and manages activities throughout the entire length of the project to ensure quality, on-time completion. Our goal is to make orchestrating even the most complex project transparent to our customers.

## OPERATIONAL SUSTAINABILITY

CloudWave's cloud services are designed as solution "building blocks" for customers to incorporate into their overall long- and short-term IT strategy.

As hospitals grow and application needs change, our services can help organizations easily adapt to meet evolving requirements with a full array of flexible, customizable cloud-based solutions.

## LEARN MORE AT [gocloudwave.com](https://gocloudwave.com)

### *About CloudWave*

*CloudWave is a full-service cybersecurity and cloud services provider exclusively for healthcare. Protecting over 300 hospitals and health systems, CloudWave delivers end-to-end solutions combining secure hosting, IT operations, and 24/7 threat detection. Services include managed security, risk and compliance, disaster recovery, and cloud optimization—all with a healthcare-first approach. Powered by AI-driven security operations and supported by U.S.-based Network and Cybersecurity Tactical Operations Centers, CloudWave provides healthcare organizations with a cyber-ready foundation for safe, uninterrupted patient care.*

## Partner with CloudWave

### **Operational Sustainability**

At CloudWave, we specialize in building expert technology solutions for healthcare. With the principle of operational sustainability at the core of every offering, you can be assured that the solution you select will meet the needs of your organization and your unique implementation.

We view our customer relationships as partnerships. Our technology professionals work with you to take an innovative, holistic approach to design that takes into consideration your current state and future vision. This approach results in the creation of a solution that not only satisfies your immediate requirements, but positions you for long-term success.