



Managed Patching

Healthcare-Focused. Patient and Resident-Centered. Expert-Led.

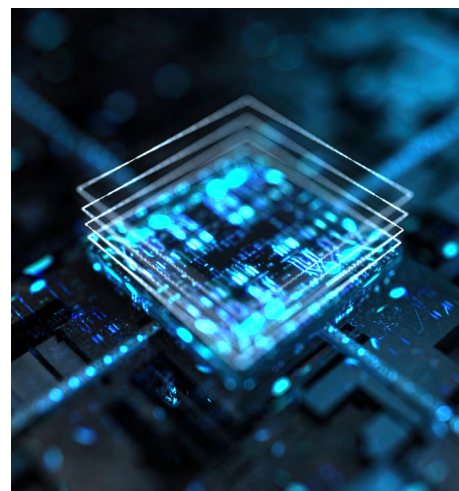
THE CHALLENGE

Unpatched Vulnerabilities Are The Leading Cause of Healthcare Breaches.

In 2025, there were 445 recorded ransomware attacks on hospitals and direct care providers¹, and for the first time in three years, exploited vulnerabilities overtook stolen credentials as the #1 root cause of attack². The average cost of a single healthcare breach now stands at \$7.42 million, the highest of any industry³.

Most healthcare IT teams know exactly what needs patching. Finding the time and bandwidth to do it is another matter entirely. Healthcare IT teams are stretched too thin, clinical staff resist downtime, and patching cycles fall to the bottom of the priority list.

The result: performance slowdowns, compliance exposure, and an environment that cybercriminals know how to exploit.



BY THE NUMBERS

445

ransomware attacks on hospitals & direct care providers in 2025 alone¹

#1

exploited vulnerabilities, now the top root cause of healthcare ransomware attacks, surpassing credential theft for the first time in 3 years²

\$7.42M

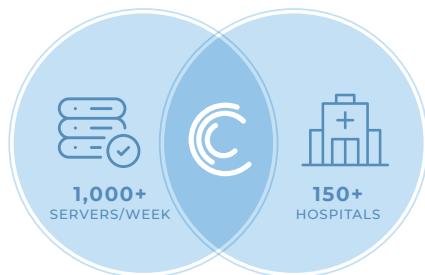
average cost of a single healthcare data breach, the highest of any industry³

THE SOLUTION

CloudWave Managed Patching: We Own It. You Don't Have to Touch It.

CloudWave Managed Patching is a fully managed service that takes complete ownership of your patching process, from scheduling and pre-patching through execution and reporting. Your IT team does nothing. We handle everything.

We built this service because we had to. CloudWave patches over 1,000 servers per week across 150+ hospitals. We developed a proven, scalable maintenance cycle out of necessity, and now we're making it available to you.



WHAT YOU GET



Complete Ownership

We take on the entirety of your patching process, including downloading updates, pre-patching, executing the full maintenance event, and reporting on success or failure. Your team is hands-off.



Comprehensive Coverage

We don't just patch your critical operating systems. We also patch and maintain hundreds of third-party applications, the same ones that are often left behind in a DIY approach.



Customized Scheduling

Maintenance takes place on a cadence you choose, giving your organization a predictable, set window every cycle, with no surprises, no last-minute scrambles.



24x7x365 U.S.-Based Support

CloudWave's CloudCare Center is staffed entirely in the U.S., with help-line and engineering resources available around the clock, every day of the year.



Tailored System Assessment

Every CloudWave Managed Patching engagement begins with a full evaluation and inventory of your environment, so we understand every dependency before we touch anything.



Proactive Communication

Throughout every maintenance cycle, your team receives scheduled reminders and detailed success/failure reporting, so you always know exactly where things stand.

When used together, Managed Infrastructure Support and CloudWave Managed Patching give your IT team a single, accountable partner for both proactive maintenance and reactive problem resolution.

COMPLETE COVERAGE

CloudWave Managed Patching ensures your systems are always up to date and protected, but patching is only one piece of operational sustainability. CloudWave also offers Managed Infrastructure Support, a fully managed support service designed specifically for on-premises hospital environments. When used together, Managed Infrastructure Support and CloudWave Managed Patching give your IT team a single, accountable partner for both proactive maintenance and reactive problem resolution. From the moment a patch is applied to the moment an issue is escalated and resolved, CloudWave owns the entire lifecycle, so your team can stay focused on what matters most: patient care.





WHY CLOUDWAVE

Patching at Hospital Scale

Most managed service providers offer patching as a feature. For CloudWave, it's a core competency we've refined across 150+ hospital environments. The process we're bringing to you is the same one that lets us patch 1,000+ servers per week without missing a beat.

Service-First, Every Time

CloudWave's commitment to service isn't a talking point; it's reflected in every part of our relationship with your organization. From our responsive CloudCare Service Desk to our knowledgeable sales team, expert field engineers, and professional project managers, you'll consistently see our dedication in action.

Built for the Complexity of Healthcare IT

The servers you're patching are running software that helps clinicians treat patients. You need a team that understands that responsibility, not a generalist MSP applying a generic playbook to a hospital environment.

A Complete Healthcare Cloud Partner

CloudWave Managed Patching is part of a full suite of healthcare cloud services, including EMR/EHR hosting, disaster recovery, backup, security, and archiving, all architected for operational sustainability in hospital environments.

Ready to take patching off your team's plate?

Contact your CloudWave representative or visit gocloudwave.com to learn how CloudWave Managed Patching can protect your environment, starting today.

CONTACT US →

ABOUT CLOUDWAVE

CloudWave is a full-service cybersecurity and cloud services provider exclusively for healthcare. Protecting over 300 healthcare organizations and health systems, CloudWave delivers end-to-end solutions combining secure hosting, IT operations, and 24/7 threat detection. Services include managed security, risk and compliance, disaster recovery, and cloud optimization — all with a healthcare-first approach. Powered by AI-driven security operations and supported by U.S.-based Network and Cybersecurity Tactical Operations Center, CloudWave provides healthcare organizations with a cyber-ready foundation for safe, uninterrupted patient and resident care.

SOURCES

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2. sophos.com/en-us/blog/the-state-of-ransomware-in-healthcare-2025
3. hipaajournal.com/average-cost-of-a-healthcare-data-breach-2025