

THE CLOUD TRANSFORMS HEALTHCARE

Healthcare organizations are facing a relentless data tsunami that can either transform care for the better or threaten existing infrastructure if not handled correctly. IT changes to support digital transformation, defense-in-depth, interoperability, and more on-demand solutions that offer scalability, reliability, and security. This is where **CloudWave can help.**



CLOUDWAVE IS YOUR PARTNER IN BUILDING, INTEGRATING, AND MANAGING CLOUD RESOURCES TO DRIVE DIGITAL TRANSFORMATION

THE LARGEST	MOST EXPERIENCED	MOST TRUSTED				
<p>350+</p> <p>We provide EHR and enterprise cloud services for 350+ hospital environments in 7 countries.</p> <p>We host and manage 150+ healthcare and enterprise applications</p>	<p>1,137 YEARS of aggregate EHR hosting*</p> <p>1,843 TOTAL YEARS of Cloud Services provided</p> <p>Our hospital customers by bed size</p> <table border="1"> <tr> <td>20% CRITICAL ACCESS <25 BEDS</td> <td>36% SMALL 26-100 BEDS</td> <td>34% MEDIUM 101-300 BEDS</td> <td>10% LARGE 301+ BEDS</td> </tr> </table>	20% CRITICAL ACCESS <25 BEDS	36% SMALL 26-100 BEDS	34% MEDIUM 101-300 BEDS	10% LARGE 301+ BEDS	<p>96% CUSTOMER RETENTION RATE</p> <p>42 NET PROMOTER SCORE</p> <p>Expanded Cloud Footprint 235 of our customers have expanded their cloud footprint with CloudWave by adding services**</p>
20% CRITICAL ACCESS <25 BEDS	36% SMALL 26-100 BEDS	34% MEDIUM 101-300 BEDS	10% LARGE 301+ BEDS			

CUSTOMER LONGEVITY

22 CUSTOMERS have been with us 10 years or longer	175 CUSTOMERS have been with us 5 years or longer	233 CUSTOMERS have been with us 3 years or longer
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LEADER FOR HEALTHCARE IN THE CLOUD

15K MANAGED VMS 19,000 workloads (virtual machines)	24K HOSTED & MANAGED DESKTOPS	>25PB TIER 1 PRODUCTION FC STORAGE	135+ DISASTER RECOVERY TESTS ANNUALLY	800+ VPNS AND ENDPOINTS Management of 800+ VPNs and endpoints
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... AND GROWING!

CLOUDWAVE MANAGED SECURITY SERVICES

OVER THE PAST 12 MONTHS

884K CASES HANDLED (WEEKLY AVERAGE X 52)	3.64M ALERTS MONITORED (WEEKLY AVERAGE X 52)
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Over the last 12 months, CloudWave's SOC has handled 884K cases, and has monitored over 3.64M alerts - **that's nearly 10,000 alerts/day.**

Cases can include **issues** (activity to investigate), customer **projects**, customer environmental **updates**, and **reporting** requests.

CLOUDWAVE MANAGED SECURITY SERVICES

We monitor over **60** unique **system event types** including:

7.7B NETWORK CONNECTIONS (WEEKLY) 400B (ANNUAL)	2.8B HTTP CONNECTIONS (ANNUAL)	173.8M SYSTEM EVENTS (WEEKLY) 9B (ANNUAL)	240M AUTHENTICATION EVENTS (WEEKLY) 1B (ANNUAL)
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The CTOC sees no less than **125K alerts, 42K cases per week.**

CLOUDWAVE OFFERS

Cloud Strategy	Digital Transformation Technologies	Security & Infrastructure Services
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Purpose-Built for Healthcare Organizations

CLOUD PARTNERS INCLUDE

* Our Healthcare Cloud Services have been growing an average of 25% year over year
** Excluding change orders