



CloudWave's OpSus Cloud Services are purpose-built for hospitals, and offer a suite of cloud-based solutions to meet a variety of needs. We've architected infrastructure platforms with leading edge technologies, and applied our deep technical expertise to create best practice solutions for running and restoring applications. Our OpSus services are designed to lessen operational complexity, achieve compliance, and enable hospitals to focus valuable IT resources on priorities and projects.

We understand healthcare users demand a consistent level of service and performance from their systems. Our OpSus Cloud platform is designed to maintain high performance throughout varying workload cycles, evolving application usage, and system growth. OpSus Cloud services are sustainable solutions that work for our customers today, tomorrow, and beyond.

Built on an optimized hybrid private cloud model, OpSus Cloud Services enable hospitals to leverage internal IT resources, improve end user experience, and increase efficiency while providing secure, sustainable services at a predictable cost.

## Why CloudWave?

CloudWave has brought together a team of technology professionals with deep technical expertise and a commitment to excellence. Years of experience building, maintaining, and supporting EHR systems for customers have earned our team a deep understanding of how to design and deploy technology platforms to yield the level of performance and reliability required by healthcare organizations.

We are committed to developing and deploying technology architectures that enable customers to get the most from their EHR. Translating these architectures and best practices into a variety of delivery models to help our customers achieve Operational Sustainability is our mission.

Our OpSus Cloud Services combine proven design principles, best of breed technologies, and delivery expertise to bring solutions that solve common issues and address a variety of needs.

## Choices

CloudWave understands that every hospital is faced with unique challenges and opportunities. We have architected our suite of cloud-based solutions to offer flexibility and choice, while enabling customers to incorporate the benefits of cloud computing where it makes the most sense.

Our vendor-neutral stance leverages strong partnerships with leading technology vendors to ensure the best technology fit for our customers. This independence allows us to build infrastructure platforms in our OpSus Cloud tailored to our customer requirements.



## Service First

CloudWave is built on our "Service First" philosophy. From the very first design discussion through the long-term operation and maintenance of the installed solution, helping customers meet their goals is our first priority.

We are committed to our customers' long-term success. We stand behind every solution we design and deliver. CloudWave guarantees performance and reliability for each of our OpSus Cloud Services, and offers a variety of service levels to meet specific organizational needs.

## The OpSus Suite of Services

**OpSus Connect** is secure, fully-managed Internet support connectivity service. This dedicated, highly secure VPN connection enables CloudWave and partners to deliver support.

**OpSus Live**, cloud-based managed Infrastructure as a Service is designed to simplify your daily operations while providing an excellent user experience to your internal customers. OpSus Live is an end-to-end solution, including daily operations, systems maintenance, and a full disaster recovery solution.

**OpSus Recover** provides secure, fully-managed disaster recovery services that can be customized for a variety of configurations, Recovery Point/Recovery Time Objectives, and budgets.

**OpSus Manage** is designed to help customers monitor and manage their core on-premises infrastructure. By applying the same monitoring technology we use in our OpSus Cloud Service data centers to the hospital environment, we enable customers to proactively manage their environment, monitor performance,

identify and troubleshoot issues, and plan for growth. OpSus Manage monitors the core infrastructure, including physical and virtual server performance and capacity, storage performance and capacity, as well as network availability and performance.

**OpSus Archive** provides HIPAA and HITECH compliant cloud storage services for healthcare data management. Whether for scanning and archiving, PACS, or Enterprise Archives, we deliver secure, low cost, highly available storage for managing the lifecycle of any healthcare data.

**OpSus Backup** OpSus Backup is a fully-managed Backup as a Service for the healthcare enterprise. Designed to alleviate the burden of performing, validating, and troubleshooting backups, OpSus Backup manages the protection of every mission-critical healthcare application in your environment.

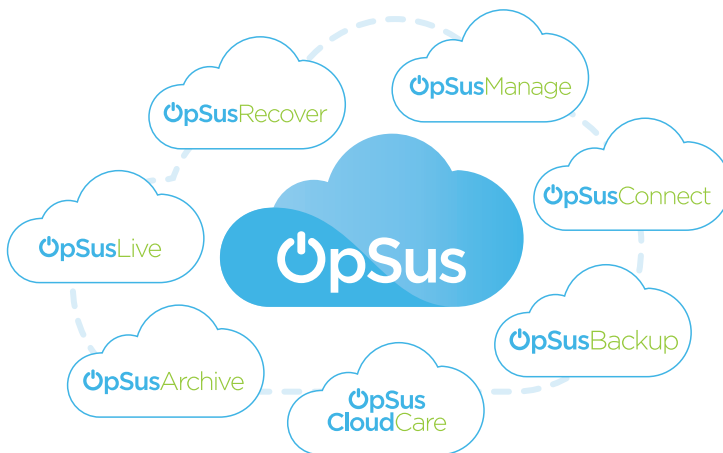
**Our OpSus Cloud Services** are designed and operated by a team of technology professionals with extensive, hands-on experience designing, building, operating, and supporting healthcare IT environments.

**Our OpSus Project Managers** oversee every implementation our Cloud Services teams perform. As the central point of contact for the project, the Project Manager communicates progress, coordinates logistics, and manages activities throughout the entire length of the project to ensure quality, on-time completion. Our goal is to make orchestrating even the most complex project transparent to our customers.

## Operational Sustainability

OpSus Cloud Services are designed as solution "building blocks" for customers to incorporate into their overall long- and short-term IT strategy.

As hospitals grow and application needs change, OpSus services can help organizations easily adapt to meet evolving requirements with a full array of flexible, customizable cloud- based solutions.



## Partner with CloudWave

At CloudWave, we specialize in building expert technology solutions for healthcare. With the principle of Operational Sustainability at the core of every offering, you can be assured that the solution you select will meet the needs of your organization and your unique implementation. We view our customer relationships as partnerships. Our Technology Professionals work with you to take an innovative, holistic approach to design that takes into consideration your current state and future vision. This approach results in the creation of a solution that not only satisfy your immediate requirements, but positions you for long-term success.

Learn More at [www.gocloudwave.com](http://www.gocloudwave.com).

CloudWave offers a complete suite of services to provide customers with options for end-to-end EMR/EHR, Imaging, and enterprise systems support and management.

