



Technical Consulting

Healthcare Expertise
On Demand

The Right Resources, When You Need Them

Healthcare IT strategy is best when informed by technical expertise. CloudWave's Technical Consulting Team is comprised of technology and process experts with certifications including: BridgeHead, Citrix, Cisco, CISSP, Dell, EMC, HP, IBM, ITIL, Microsoft, NetApp, PMP, VCE, and VMware.

CloudWave's team of consultants have spent years as hospital IT administrators and decades designing and delivering healthcare architectures. CloudWave's Technical Consultants are more than technology experts; they are healthcare experts.

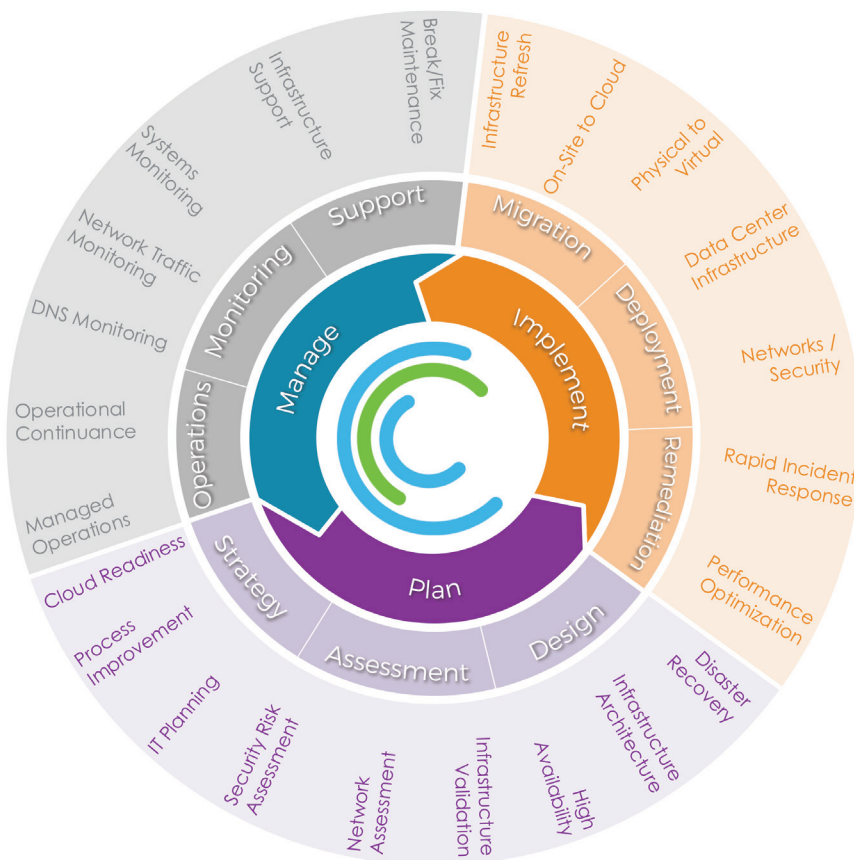


Strategic Consulting

- Security Risk Assessments
- IT Technology Planning
- Technical Project Management
- Disaster Recovery Planning
- Interim Management/
Technology Residency

Tactical Engineering

- Infrastructure Validation
Platform Migrations
- Network Assessments
- Backup and Recovery Validation
- Performance Remediation
and Intervention



Strategic Consulting

Security Risk Assessment

Take a holistic approach to reviewing the current technology platform and administration policies to identify any potential security risks and vulnerabilities.

IT Technology Planning

Work with both executives and administrators to understand the long-term business objectives and build the technology solution that best fits the organizational goals.

Technical Project Management

Provide technical advisory and project management services for complex technology deployments.

Disaster Recovery Planning

Review the current technology platform and assist in the creation of a plan for disaster recovery, including identifying critical applications, optimizing RTO/RPO targets, and reducing costs.

Interim Management / Technology Residency

Provide ongoing, long-term support for either systems administration or strategic technology roadmap management.

Tactical Engineering

Infrastructure Validation

Review in detail the infrastructure technology components, whether it's a best practice comparison, go-live preparation, performance review, or future planning for the environment.

Platform Migration

Perform technology platform migrations, whether it's part of a refresh, a physical to virtual server migration, or a transition from on premise infrastructure into a cloud service.

Network Assessment

The network is the backbone of the technology platform and its design, architecture, and health are critical to the performance of all systems. CloudWave engineers review the overall design, deployment, and performance.

Backup and Recovery Validation

Review current backup configurations and perform test restorations to validate successful and usable backups.

Performance Remediation and Intervention

System performance and availability is now more critical than it has ever been in healthcare. CloudWave engineers review problematic systems to quickly and effectively diagnose the issue and help remediate short-term fixes while driving a long term resolution.

Maintain Yesterday | Build for Today | Plan for Tomorrow

Learn More at www.gocloudwave.com.

CloudWave offers a complete suite of services to provide customers with options for end-to-end EMR/EHR, Imaging, and enterprise systems support and management.

