



Beacon Health System's Community Hospital of Bremen Goes Live in the OpSus Healthcare Cloud During COVID-19

CloudWave would like to congratulate Beacon's Community Hospital of Bremen on the successful migration of their MEDITECH 6.08 and legacy MAGIC environments and related applications to the OpSus Healthcare Cloud. The team overcame several implementation challenges posed by the COVID-19 pandemic with collaboration and creativity.

Community Hospital of Bremen is a 24-bed critical access hospital serving Bremen, Indiana and the surrounding communities, and is part of the Beacon Health System. Project planning and preparation for the transition to OpSus Live hosting began in August 2019, with the goal of integrating with the Beacon Health System network while maintaining clear system segmentation. Throughout the migration process, maintaining the availability, integrity, and security of patient data was of paramount importance.

COVID-19 cases started presenting in March in the midst of the second migration test. Most of the project team members were now working from home and establishing remote access to the environment quickly became a priority to complete testing. Contingency plans were created in case the hospital was hit by a surge in admissions, and multiple checkpoint meetings were held to determine whether the go live date was still viable.

CloudWave's Donna Hall, PMP, managed the project and tells the story. "We assured the hospital IT team that if the surge hit the hospital, we would stop the migration planning and free them to address local concerns. We had one last go or go not meeting on the Friday before migration. We wanted to ensure that all the staff was ready for this migration. I had several conversations with the director of patient care services to make sure they were ready. She had each department painstakingly go through their downtime procedures to make sure they were prepared. She confirmed with me and the team that we were a 'go' for go live. We had two levels of go approvals - technical/resource and patient care. In a way, it was an opportune time to complete the go live because the clinics were not active. Other than critical patient care, many of the ancillary services were quiet."

As final preparations were underway, network complexities and Active Directory synchronization challenges brought the CloudWave and Bremen teams together to cooperatively identify tasks, assign responsibilities, and work to complete the changes in time for the go-live. Throughout the project,

trusted relationships had developed among the team members, facilitating effective communication and coordination of resources.

Donna added, "When we began this project, we could not have foreseen the coronavirus pandemic, and the impact it would have. The surge was predicted right at the timeline of the go live event. The team at the Community Hospital of Bremen not only held strong in the face of the pandemic, but also chartered new waters and emerged more resilient. I appreciate the camaraderie we shared with everyone involved, and the true spirit of collaboration and commitment exhibited by all. It truly felt like an integrated team working towards a common end goal. It has been my pleasure working with each member of the team from CloudWave, MEDITECH, and Beacon Health System's Community Hospital of Bremen."